

**2017 Q2**

# Water System

## Outcome - Keeping water safe to drink

		Q1	Q2	Q3	Q4
Failed bacterial test	CY14	0	0	0	0
	CY15	0	0	0	0
	CY16	0	0	0	0
	CY17	0	0	0	0
Failed periodic testing for other substances (chemicals, minerals, radioactivity, etc.)	CY14	0	0	0	0
	CY15	0	0	0	0
	CY16	0	0	0	0
	CY17	0	0	0	0
Fluoride levels above 1.0 (county threshold) or 4.0 (federal penalty)	CY14	0	0	0	0
	CY15	0	0	0	0
	CY16	0	0	0	0
	CY17	0	0	0	0
Number of County's fluoride samples outside average of .6 to .8 PPM	CY14	0	0	0	0
	CY15	0	0	0	0
	CY16	0	0	0	0
	CY17	0	0	0	0
Explanation of any failed tests:	None				

## OUTCOME- Delivered culinary water with adequate pressure

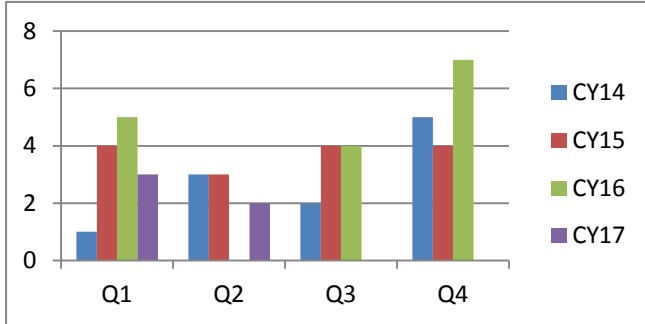
		Q1	Q2	Q3	Q4
Water system drop below 20 PSI (taken from monitors on transducers)	CY14	0	0	0	0
	CY15	0	0	0	0
	CY16	0	0	0	0
	CY17	0	0	0	0

# Water System

## OUTCOME-Maintain water distribution system in good condition long-term

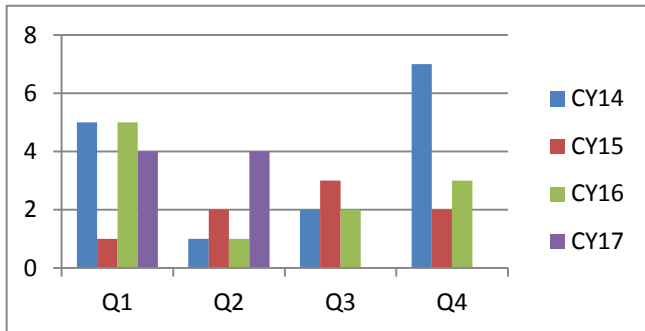
### Water Repairs for Leaks

Water mains repaired and analyzed



	Q1	Q2	Q3	Q4
CY14	1	3	2	5
CY15	4	3	4	4
CY16	5	0	4	7
CY17	3	2		

Service lines repaired and analyzed



	Q1	Q2	Q3	Q4
CY14	5	1	2	7
CY15	1	2	3	2
CY16	5	1	2	3
CY17	4	4		

### Accuracy Average

Accuracy of Water Meters, 30 Tested per Year

CY14	98.00%
CY15	98.00%
CY16	99.50%
CY17	99.50%

Water Storage reservoirs cleaned, inspected, every two years

	Date Cleaned	Repairs?
Island View Tank	12/12/14	No
100 South Tank	9/29/16	No
Parrish Lane Reservoir	10/12/16	No
Green Steel Tank	9/14/14	No
Rick's Creek Reservoirs	9/12/16	No
Rolling Hills Tank	9/14/14	No

Explanation of any repairs:

Tank were in good order and fairly clean, we will do the other three next year 2017.

	Date	Finding
Pump Stations Significant Findings		None

County/State Sanitary Survey	Year	Pass/Fail
	2015	Pass

Note: Note: Next survey is in 2018

# Water System

## Efficiency Measure - deliver culinary water cost-effectively to customers

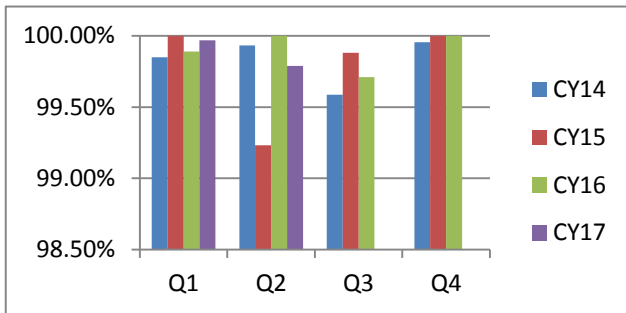
### On Peak Pumping Hours

	Q1	Q2	Q3	Q4
<b>CY14</b>	3	2	13	2
<b>CY15</b>	0	16	3	0
<b>CY16</b>	3	0	8	0
<b>CY17</b>	1	8		

### Off Peak Pumping Hours (lower cost)

	Q1	Q2	Q3	Q4
<b>CY14</b>	1975	2982	3135	4490
<b>CY15</b>	1838	2065	2508	1214
<b>CY16</b>	2747	2730	2760	1101
<b>CY17</b>	3084	3762		

### Percent Off Peak (lower cost)



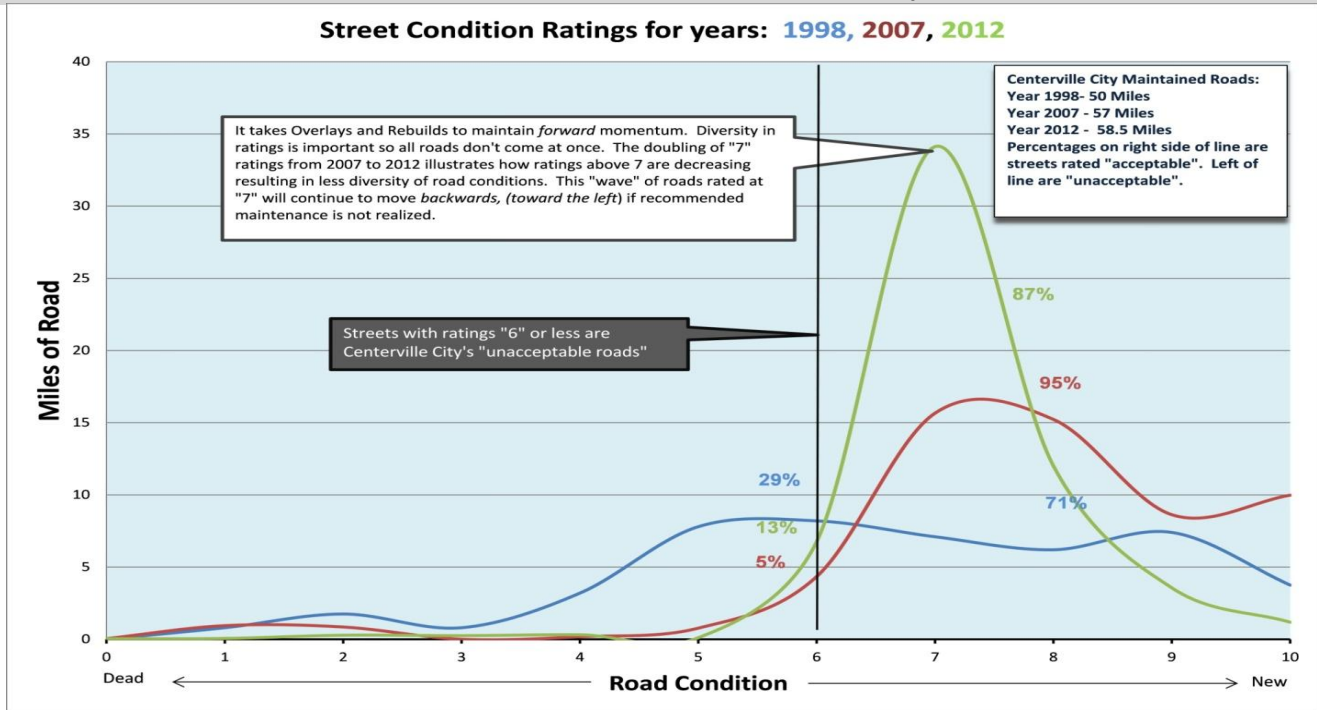
	Q1	Q2	Q3	Q4
<b>CY14</b>	99.85%	99.93%	99.59%	99.96%
<b>CY15</b>	100.00%	99.23%	99.88%	100.00%
<b>CY16</b>	99.89%	100.00%	99.71%	100.00%
<b>CY17</b>	99.97%	99.79%		

### Generator Used (Hours)

	Q1	Q2	Q3	Q4
<b>CY14</b>	0	0	95	191
<b>CY15</b>	49	14	0	5
<b>CY16</b>	40	34	50	1
<b>CY17</b>	11	14		

# Street Operations

**Outcome—Is overall street condition rating going up or down over time?  
(Measured at time of Street Maintenance Plan update)**



**Outcome – Is # potholes increasing over time**

	CY 13	CY 14	CY 15	CY 16	CY 17
Number of potholes	134	303	149	252	
Tons of asphalt used	368	415	323	319	

**Efficiency—Average manhours prepping and placing asphalt per ton.+**

	CY 13	CY 14	CY 15	CY 16	CY 17
Man hours prepping and placing asphalt	2127	2422	2213	2402	
Man hours prepping and placing asphalt/ton	5.78	5.84	6.8	7.52	

**Outcome—Failure rate of utility cuts**

	CY 13	CY 14	CY 15	CY 16	CY 17
Utility Cuts Made	82	53	86	68	
Prior Year Cuts Failed	8	4	0	6	
% Cuts Failed		4.88%	0.00%	6.98%	

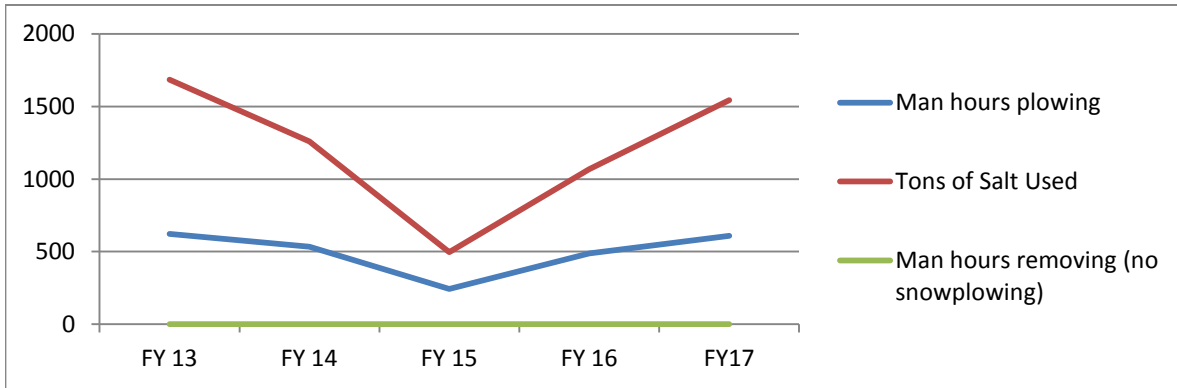
**Street Costs**

	FY13	FY14	FY15	FY16	FY17
Crack Seals	99600	33855	55071	158768	
Slurry Seals	70543	99062	150089	76038	
Reconstruction/Overlays	318953	338375	240385	399117	

# Street Operations

**Input/Output--# manhours snowplowing and tons of salt used**

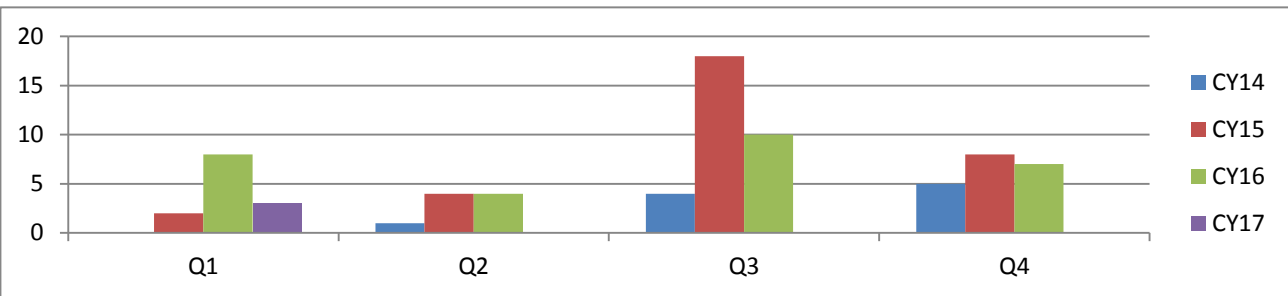
	FY 13	FY 14	FY 15	FY 16	FY17
Man hours plowing	623	533.4	243	487.5	609
Tons of Salt Used	1685	1258.75	497.5	1067.5	1545
Man hours removing (no snowplowing)	0	0	0	0	0



# Street Operations

## Output/Outcome—Are streetlights being adequately maintained?

		Q1	Q2	Q3	Q4
Street Lights Reported Out  Includes PW's field audit and call-ins; Did not include pedestrian light review	CY14	12	16	12	43
	CY15	11	15	27	28
	CY16	14	4	15	24
	CY17	15	6		
		Q1	Q2	Q3	Q4
Street Light Repairs Made  Includes LED light replacement at Freedom Hills	CY14	12	15	9	42
	CY15	14	26	13	38
	CY16	14	8	9	27
	CY17	19	9		
		Q1	Q2	Q3	Q4
Pending Repairs	CY14	0	1	4	5
	CY15	2	4	18	8
	CY16	8	4	10	7
	CY17	3	0		



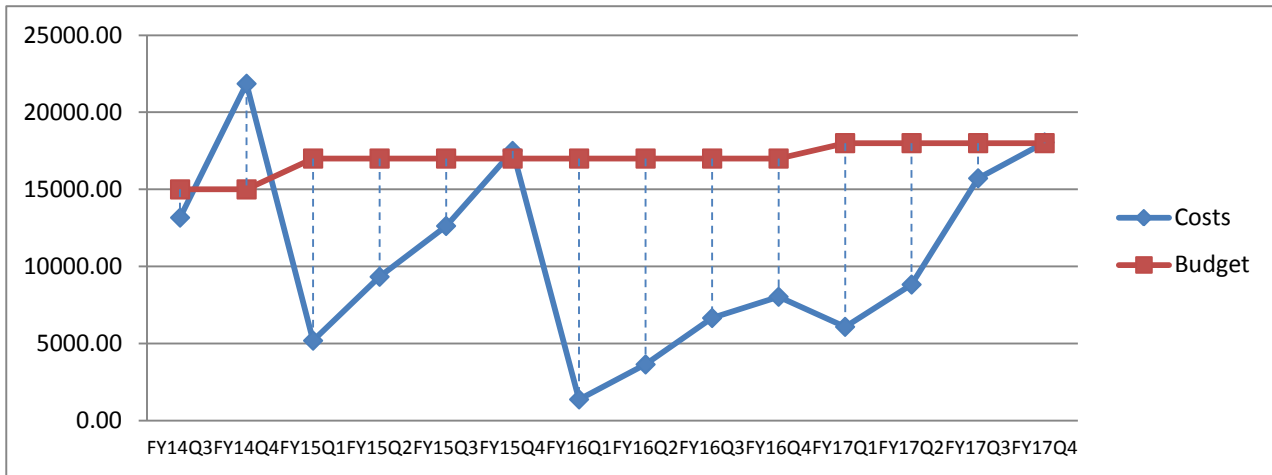
## Output/Outcome—Are streetlights being adequately maintained? (cont.)

		Q1	Q2	Q3	Q4
Cost of Repairs	CY14	2104.68	8683.70	5189.65	4143.38
	CY15	3294.66	4869.49	1378.26	2268.64
	CY16	4067.04	1375.91	6086.04	2743.30
	CY17	6889.66	2328.66		
		Q1	Q2	Q3	Q4
Minor Repair Costs	CY14	2104.68	2698.88	1051.84	2414.80
	CY15	1051.00	801.92	1378.26	1202.87
	CY16	1054.88	716.97	935.22	2743.30
	CY17	973.48	328.66		
		Q1	Q2	Q3	Q4
Major Repair Costs	CY14	0.00	5984.82	4137.81	1728.68
	CY15	2243.66	4067.57	0.00	1065.67
	CY16	3012.16	658.97	5150.82	0.00
	CY17	5916.18	2000		

# Street Operations

## YTD Costs (Fiscal Year) vs. Budget

	Costs	Budget
<b>FY14Q3</b>	13170.26	15000.00
<b>FY14Q4</b>	21853.96	15000.00
<b>FY15Q1</b>	5189.65	17000.00
<b>FY15Q2</b>	9333.03	17000.00
<b>FY15Q3</b>	12627.69	17000.00
<b>FY15Q4</b>	17497.18	17000.00
<b>FY16Q1</b>	1378.26	17000.00
<b>FY16Q2</b>	3646.90	17000.00
<b>FY16Q3</b>	6659.06	17000.00
<b>FY16Q4</b>	8034.97	17000.00
<b>FY17Q1</b>	6086.04	18000.00
<b>FY17Q2</b>	8829.34	18000.00
<b>FY17Q3</b>	15719.00	18000.00
<b>FY17Q4</b>	18047.66	18000.00





# Drainage System

## Outcome—System functioning with minor damage to property

		Q1	Q2	Q3	Q4
Property damage claims reported	CY14	0	0	0	0
	CY15	1	1	1	1
	CY16	0	0	0	0
	CY17	0	0		
		Q1	Q2	Q3	Q4
Property damage claims paid	CY14	-	-	-	-
	CY15	-	-	2,500	14,121
	CY16	-	-	-	-
	CY17	-	-		

Notes: CY15Q4 includes two claims paid

## Output/Efficiency—Report annually the # linear feet of storm drains and subdrains cleaned

	FY 13	FY 14	FY 15	FY 16	FY 17
Storm/subdrain cleaned (In ft)		74338	119091	111203	142270
% storm/subdrain system cleaned		27.95%	43.81%	40.91%	52.30%

## Output/Outcome—report annually the linear feet of new drains constructed (Ensure all are TV-inspected)

	FY 13	FY 14	FY 15	FY 16	FY 17
Linear feet constructed		2349	5822	3472	4528
% storm/subdrain system inspected		100.00%	100.00%	100.00%	100.00%

## Output/Efficiency-- Number of hours street sweeping and cubic yards of waste collected

	FY 13	FY 14	FY 15	FY 16	FY 17
Hours of sweeping		267	395	285	267
Yards <sup>3</sup> of waste		117	225	170	195
Yards <sup>3</sup> /hour		0.44	0.57	0.60	0.73

## Outcome—Stormwater quality adequately protected

	FY 13	FY 14	FY 15	FY 16	FY 17
Known Illicit discharges		1	0	1	1
Storm water violation notices		9	14	31	37
Storm water violations resolved		9	14	31	37

Notes (Compliance with storm water permit):

# Police Services

## Output—Track number of traffic citations and warnings

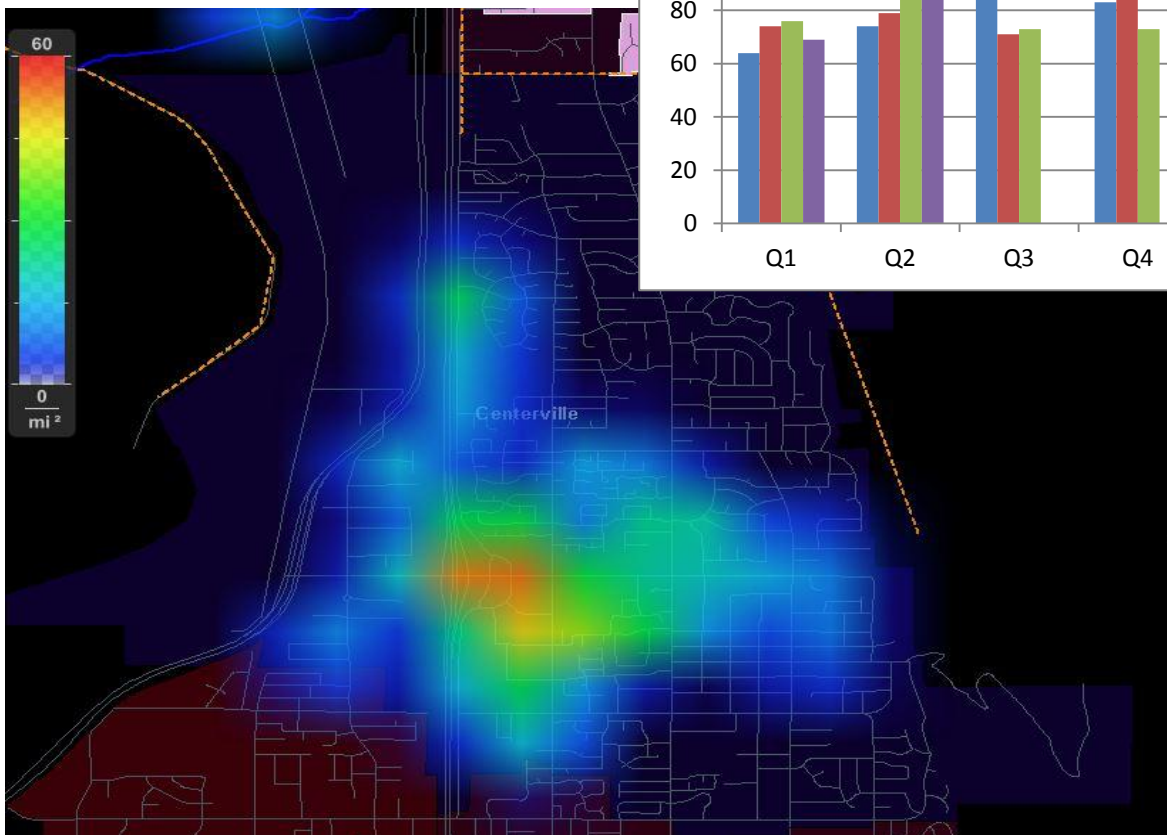
		Q1	Q2	Q3	Q4
Citations Issued	CY14	730	572	675	709
	CY15	657	499	513	619
	CY16	669	598	545	560
	CY17	485	416		
		Q1	Q2	Q3	Q4
Warnings	CY14*	1429	1370	1370	1123
	CY15	955	942	781	981
	CY16	880	954	951	581
	CY17	617	881		

\*Redundancy in how warnings were reported was fixed during Q4 CY14

## Outcome—reduce accidents by analyzing number and location of accidents over time

		Q1	Q2	Q3	Q4
Total Accidents	CY14	64	74	88	83
	CY15	74	79	71	102
	CY16	76	94	73	73
	CY17	69	88		

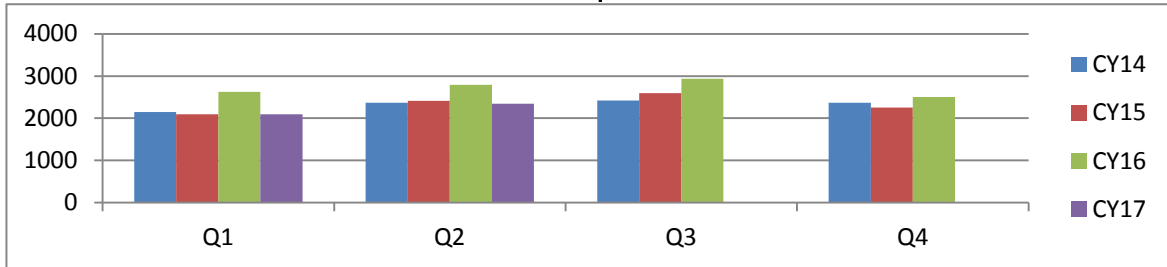
### Accident Heat Map



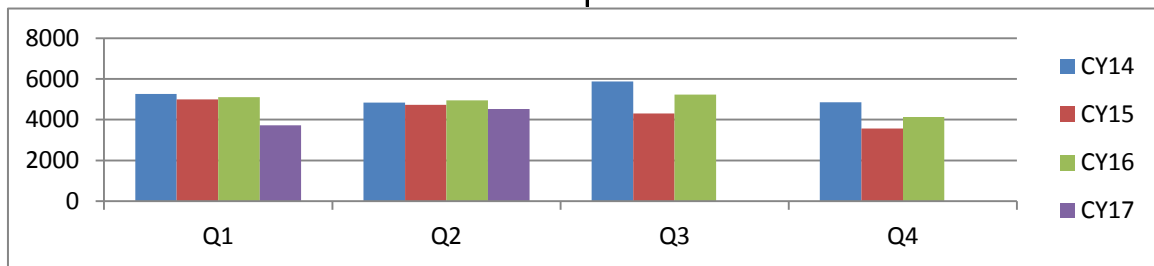
# Police Services

**Output—Report the # calls initiated by others (i.e. reactive) and the # “on view” incidents (i.e. proactive).**

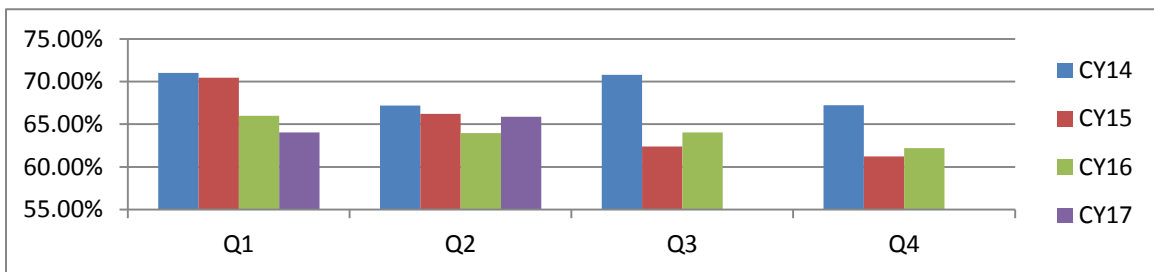
		Q1	Q2	Q3	Q4
Calls	<b>CY14</b>	2150	2364	2423	2365
	<b>CY15</b>	2098	2414	2598	2254
	<b>CY16</b>	2626	2792	2934	2506
	<b>CY17</b>	2092	2343		



		Q1	Q2	Q3	Q4
On views	<b>CY14</b>	5268	4842	5872	4851
	<b>CY15</b>	4997	4729	4309	3562
	<b>CY16</b>	5098	4953	5229	4127
	<b>CY17</b>	3727	4525		



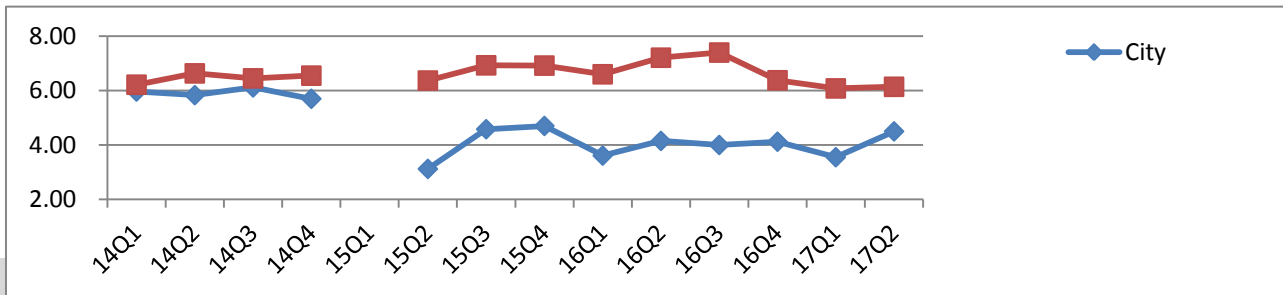
		Q1	Q2	Q3	Q4
%Proactive (on views)	<b>CY14</b>	71.02%	67.19%	70.79%	67.23%
	<b>CY15</b>	70.43%	66.20%	62.39%	61.24%
	<b>CY16</b>	66.00%	63.95%	64.06%	62.22%
	<b>CY17</b>	64.05%	65.89%		



# Police Services

## Outcome—Acceptable response times

		City	Davis Co Dispatch Avg
Priority 1 calls avg (min.sec)	<b>14Q1</b>	5.97	6.22
Until 15Q1, the numbers coming from county dispatch were off due to their methodology. An agreed upon methodology has been established and is reflected in 15Q2.	<b>14Q2</b>	5.83	6.63
	<b>14Q3</b>	6.12	6.45
	<b>14Q4</b>	5.70	6.55
	<b>15Q1</b>		
	<b>15Q2</b>	3.12	6.37
	<b>15Q3</b>	4.58	6.93
	<b>15Q4</b>	4.70	6.92
	<b>16Q1</b>	3.61	6.60
	<b>16Q2</b>	4.15	7.21
	<b>16Q3</b>	4.00	7.40
	<b>16Q4</b>	4.12	6.38
	<b>17Q1</b>	3.55	6.08
	<b>17Q2</b>	4.50	6.14



At the end of each year, the City sends a survey to commercial businesses in Centerville. Below are the results of these surveys.

	CY 13	CY 14	CY 15	CY 16	CY17
Respondents		104	97	107	
Safety after hours (1-not safe; 2-somewhat; 3-safe; 4-very)		2.8	2.95	3.02	
Police presence (1-inadequate; 2-somewhat adequate; 3-adequate; 4-very adequate)		2.8	3.0	3.1	
Police responsiveness (1-inadequate; 2-somewhat adequate; 3-adequate; 4-very adequate)		3.36	3.47	3.62	
Experience w/ police (1-inadequate; 2-somewhat adequate; 3-adequate; 4-very adequate)		3.45	3.58	3.69	

# Parks, Rec and Cemetery

## Output—Number of park pavilion reservations

	CY 13	CY 14	CY 15	CY 16	CY 17
Total Reservations Made	225	203	201	230	
Freedom Hills		32	43	46	
Smoot		44	41	53	
Community		25	28	32	
Founders		47	43	39	
Porter-Walton		30	19	30	
Island View		25	27	30	

## Outcome—Residents satisfied with the condition of their parks

Based on a survey given to every customer after their reservation

Scale: 1 (poor); 2 (fair); 3 (good); 4 (excellent)

	CY 13	CY 14	CY 15	CY 16	CY 17
Surveyed		19	201	230	
Responses		9	87	95	
Response Rate		47.37%	43.28%	41.30%	
Ease of making reservation		3.47	3.64	3.63	
Cleanliness of pavilion		3.52	3.57	3.53	
Cleanliness of park		3.57	3.63	3.67	
Cleanliness of restrooms		3.40	3.42	3.41	
Would reserve a pavilion again		100.00%	97.70%	99.07%	

## Output—Number of burials

	CY 13	CY 14	CY 15	CY 16	CY 17
Total burials	67	66	71	71	

## Efficiency—Are revenues offsetting costs for recreation, baseball and park concessions per the City Council's subsidy guideline

	CY 13	CY 14	CY 15	CY 16	CY 17
<b>Overall Balance</b>	<b>(4,014)</b>	<b>9,857</b>	<b>5,116</b>		
Summer Rec Balance	(2,751)	4,742	(4,511)	(419)	
Off Season Rec Balance	(814)	2,266	2,013	12,216*	
Baseball Balance	(2,296)	1,052	3,516	12	
Concessions Balance	1,847	1,797	4,098	2,598	

\*Off Season Rec is mainly ski school. Expenses were paid at the beginning of the year for 2 sessions and revenues collected for the new season at the end of the year for 3 sessions.

## Efficiency--Number of seasonal maintenance man hours per acre of developed park

	CY 13	CY 14	CY 15	CY 16	CY 17
Seasonal man hours/landscaped acre (84.27)	159.83	171.67	158.69	189.12	

# Parks, Rec and Cemetery

## Output--Number of participants in recreation and baseball programs

	CY 13	CY 14	CY 15	CY 16	CY 17
Recreation Participants	1787	1749	1640	1615	1627
Baseball Participants	341	348	469	538	512

## Outcome—Recreation Program meets desires of residents

Based on a survey given to every participant/guardian after a program

Scale: 1 (poor); 2 (fair); 3 (good); 4 (excellent)

	CY 13	CY 14	CY 15	CY 16	CY 17
Surveyed		1049	1151	1142	
Responses		326	433	460	
Response Rate		31.08%	37.62%	40.28%	
Ease of Registration		3.44	3.35	3.4	
Recreation staff		3.59	3.52	3.6	
Class time		3.5	3.41	3.49	
Class day		3.52	3.46	3.58	
Length of class		3.43	3.42	3.54	
Length of session		3.47	3.48	3.57	
Class materials		3.6	3.52	3.64	
Class organization		3.59	3.46	3.59	
Facilities		3.67	3.47	3.64	
Overall experience		3.49	3.47	3.55	
<b>Kids Kamp Survey</b>	<b>CY 13</b>	<b>CY 14</b>	<b>CY 15</b>	<b>CY 16</b>	<b>CY 17</b>
Surveyed		76	79	75	
Responses		26	39	28	
Response Rate		34.21%	49.37%	37.33%	
Ease of Registration		3.65	3.44	3.5	
Recreation staff		3.81	3.77	3.82	
Class time		3.69	3.64	3.74	
Class day		3.69	3.74	3.75	
Length of class		3.69	3.69	3.75	
Length of session		3.73	3.74	3.75	
Class materials		3.81	3.82	3.79	
Class organization		3.69	3.77	3.82	
Facilities		3.85	3.62	3.81	
Overall experience		3.77	3.82	3.86	

# Parks, Rec and Cemetery

## Outcome—Effective administration of the baseball program

Based on a survey given to baseball coaches

Scale: 1 (poor); 2 (fair); 3 (good); 4 (excellent)

	CY 13	CY 14	CY 15	CY 16	CY 17
Surveyed		35	39	65	44
Responses		17	21	30	24
Response Rate		48.57%	53.85%	46.15%	54.55%
Comparison to other baseball programs		3.38	3.29	3.31	3.46
Ball field and park appearance		3.19	3.24	3.21	3.38
Cleanliness of restrooms		3.00	3.05	2.83	3.13
Umpires		2.80	2.85	2.76	2.86
Communication		3.25	3.43	3.2	3.29
Recommend Centerville baseball? (Y/N)		94.12%	90.48%	96.67%	100

## Outcome—Parks Dept. successfully meets critical deadlines for events using park facilities

	CY 13	CY 14	CY 15	CY 16	CY 17
Easter Egg Hunt	Met	Met	Met	Met	Met
Movies in the Park	Met	Met	Met	Met	Met
4th of July Festivities	Met	Met	Met	Met	Met
Trails Committee Events	Met	Met	Met	Met	Met
Pumpkin Party	Met	Met	Met	Met	
Festival of Lights	Met	Met	Met	Met	

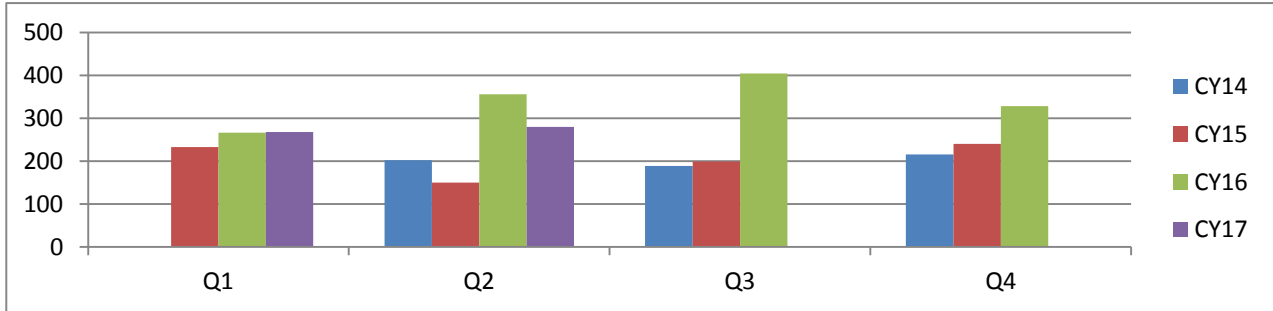
Notes on Unmet:

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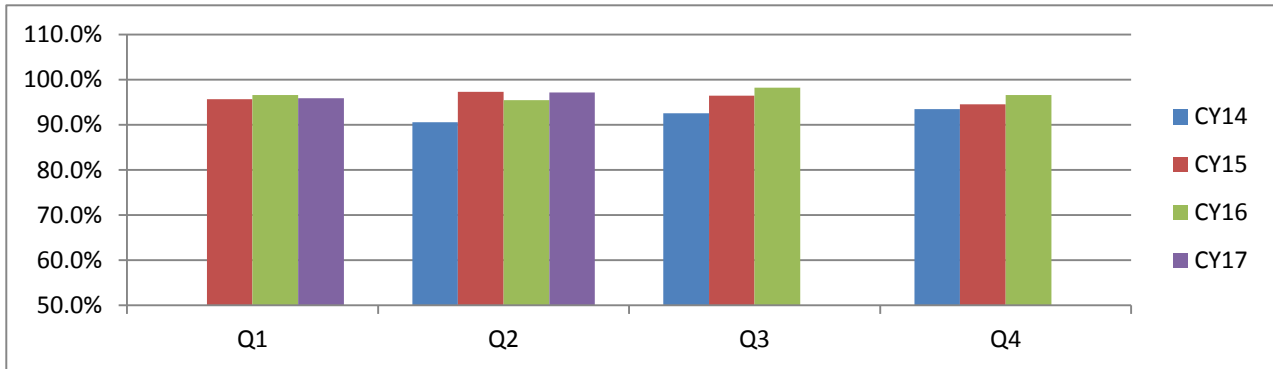
# Community Development

## Outcome—Building inspections provided in a timely manner

		Q1	Q2	Q3	Q4
Total number of inspections	<b>CY14</b>		202	189	216
	<b>CY15</b>	233	150	199	240
	<b>CY16</b>	266	356	404	328
	<b>CY17</b>	268	280		

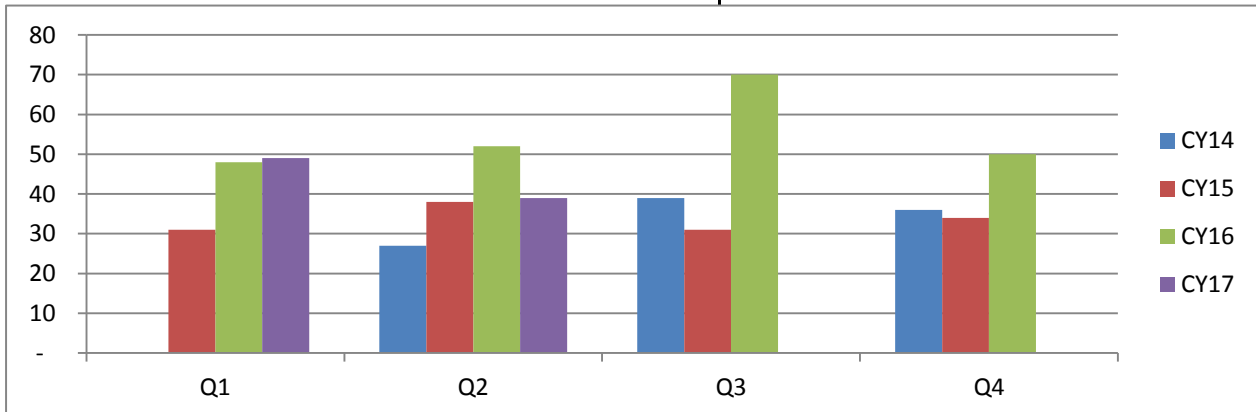


		Q1	Q2	Q3	Q4
% Inspections within 24 hours (or time requested)	<b>CY14</b>		90.6%	92.6%	93.5%
	<b>CY15</b>	95.7%	97.3%	96.5%	94.6%
	<b>CY16</b>	96.6%	95.5%	98.3%	96.6%
	<b>CY17</b>	95.9%	97.1%		



## Outcome—Building plans reviewed in a timely manner

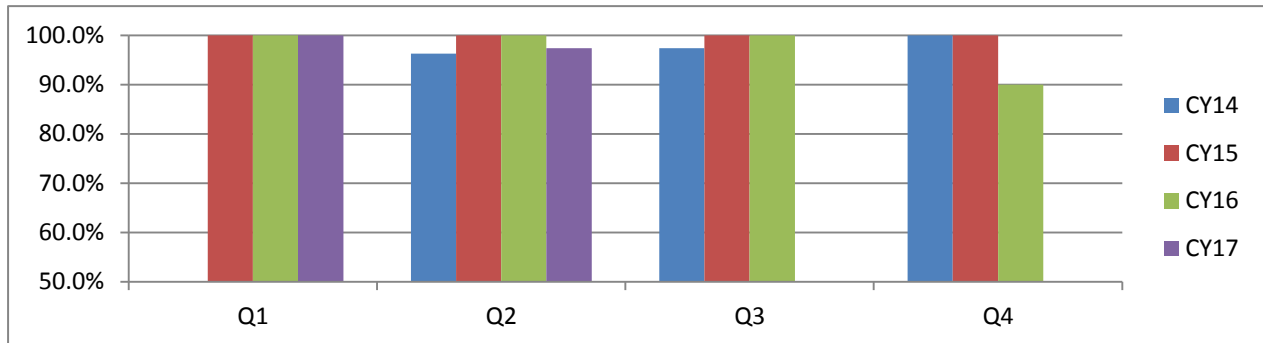
		Q1	Q2	Q3	Q4
Total number of plan reviews	<b>CY14</b>		27	39	36
	<b>CY15</b>	31	38	31	34
	<b>CY16</b>	48	52	70	50
	<b>CY17</b>	49	39		





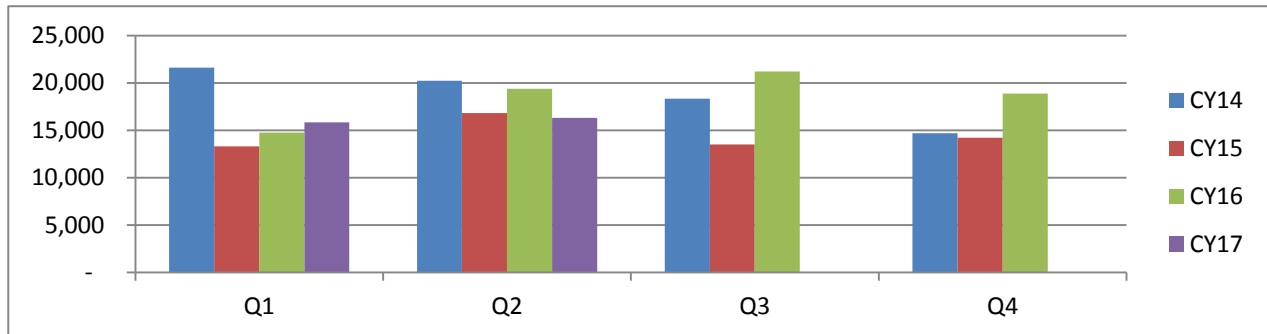
# Community Development

		Q1	Q2	Q3	Q4
%Reviewed within 14 business days	<b>CY14</b>		96.3%	97.4%	100.0%
	<b>CY15</b>	100.0%	100.0%	100.0%	100.0%
	<b>CY16</b>	100.0%	100.0%	100.0%	90.0%
	<b>CY17</b>	100.0%	97.4%		



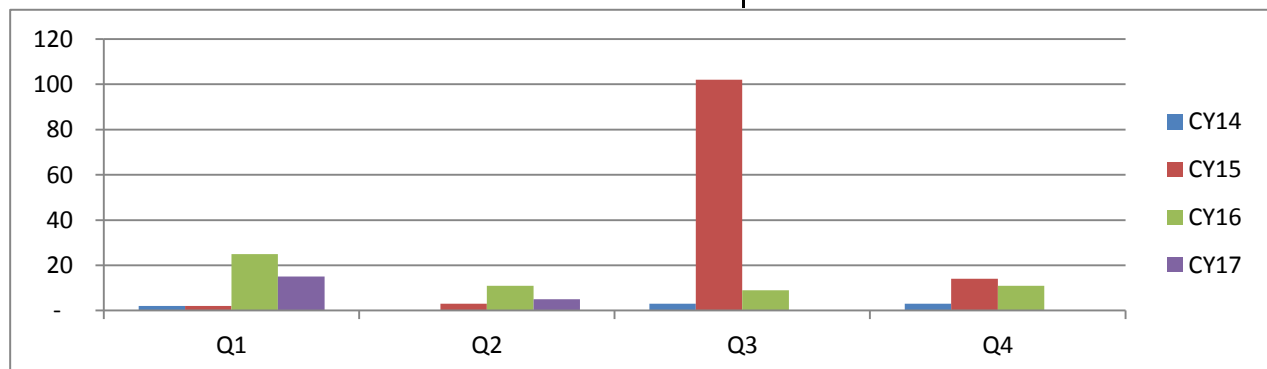
## Input—Quarterly cost of contract services for building plans review/building inspections

		Q1	Q2	Q3	Q4
Building plan review/inspection costs	<b>CY14</b>	21,614	20,219	18,347	14,699
	<b>CY15</b>	13,299	16,822	13,508	14,203
	<b>CY16</b>	14,748	19,384	21,196	18,881
	<b>CY17</b>	15,819	16,318		



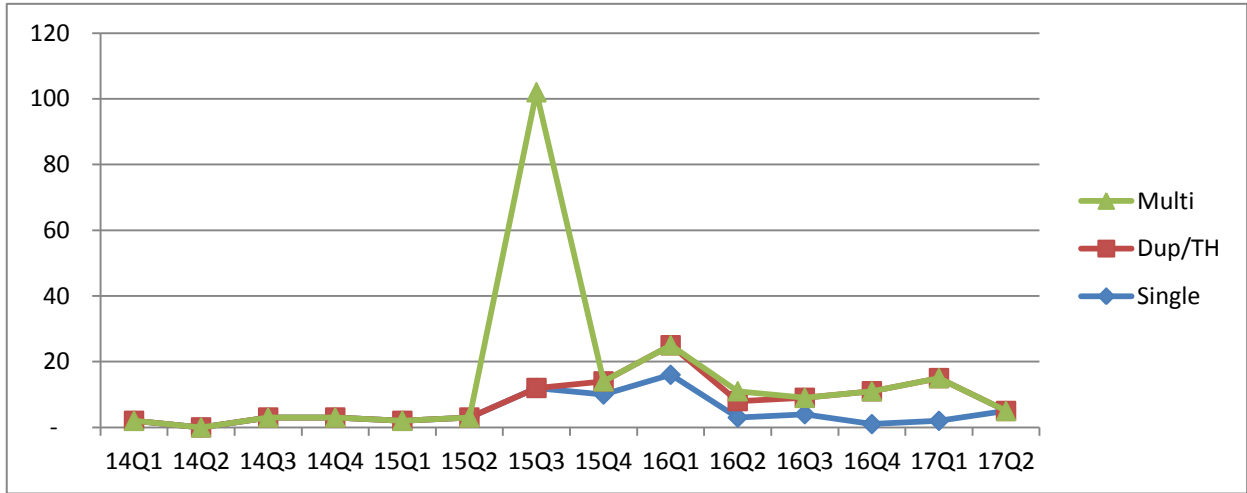
## Output—Building Permits by Type

		Q1	Q2	Q3	Q4
New Residential Permitted Units	<b>CY14</b>	2	-	3	3
	<b>CY15</b>	2	3	102	14
	<b>CY16</b>	25	11	9	11
	<b>CY17</b>	15	5		



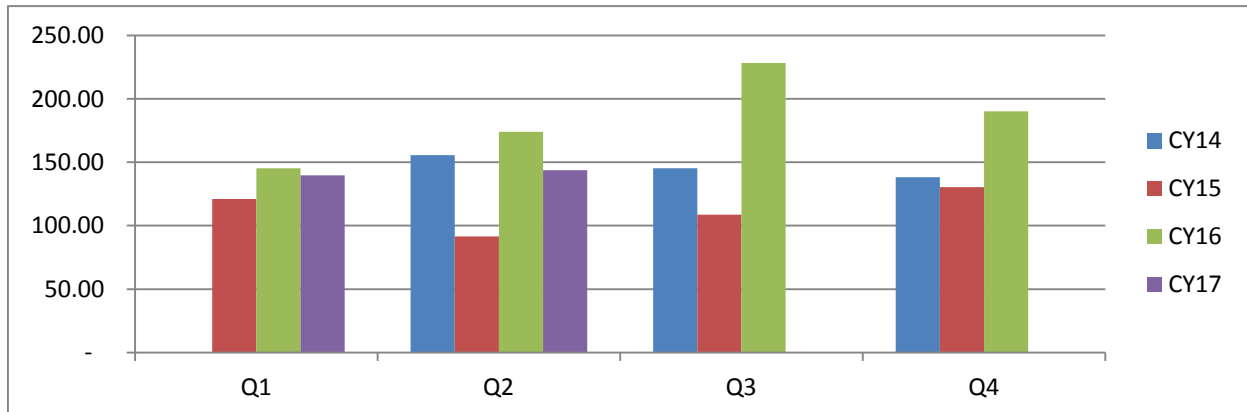
# Community Development

Residential Permits by Type	Single	Dup/TH	Multi
14Q1	2	-	-
14Q2	-	-	-
14Q3	3	-	-
14Q4	3	-	-
15Q1	2	-	-
15Q2	3	-	-
15Q3	12	-	90
15Q4	10	4	-
16Q1	16	9	-
16Q2	3	5	3
16Q3	4	5	-
16Q4	1	10	-
17Q1	2	13	-
17Q2	5	-	-



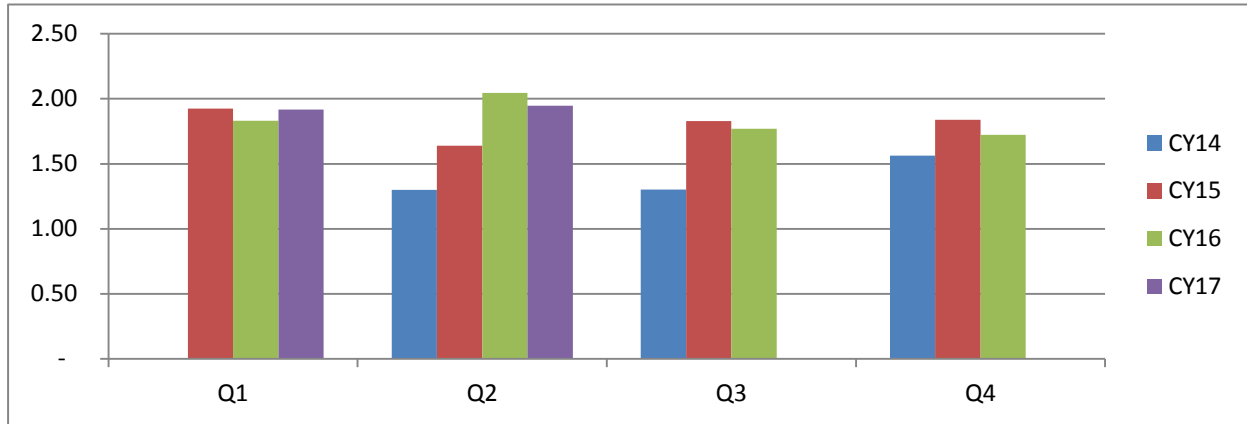
## Efficiency—Hours of inspection and average inspections per hour for contract inspector

Hours of Inspection		Q1	Q2	Q3	Q4
<b>CY14</b>			155.50	145.25	138.25
<b>CY15</b>		121.00	91.50	108.75	130.50
<b>CY16</b>		145.25	174.00	228.25	190.25
<b>CY17</b>		139.75	143.75		



# Community Development

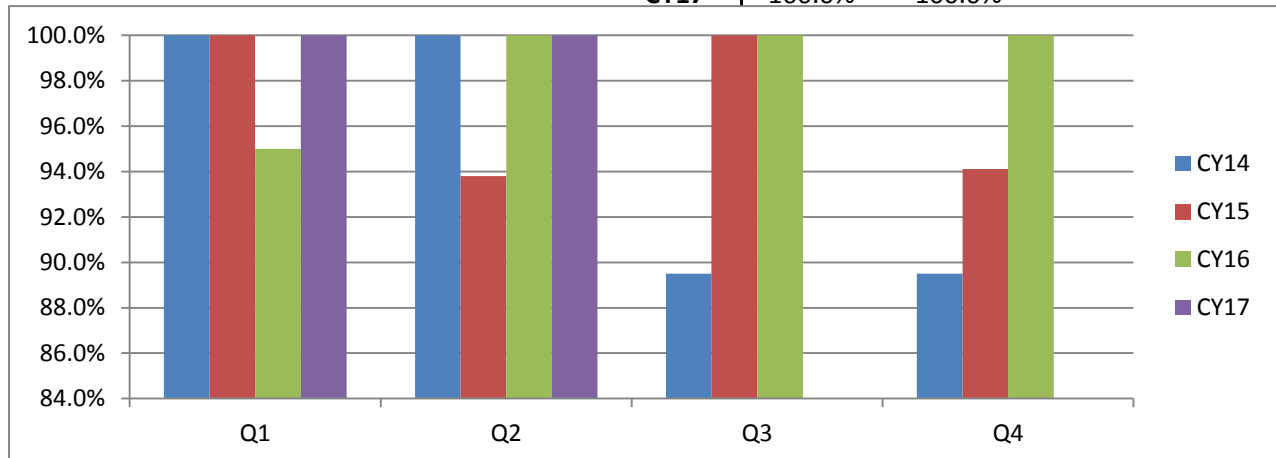
		Q1	Q2	Q3	Q4
Inspections/hour	<b>CY14</b>		1.30	1.30	1.56
	<b>CY15</b>	1.93	1.64	1.83	1.84
	<b>CY16</b>	1.83	2.05	1.77	1.72
	<b>CY17</b>	1.92	1.95		



## Outcome—Prompt issuance of business licenses

		Q1	Q2	Q3	Q4
Licenses issued (new businesses)	<b>CY14</b>	25	20	19	19
	<b>CY15</b>	27	23	9	17
	<b>CY16</b>	20	14	7	21
	<b>CY17</b>	19	21		

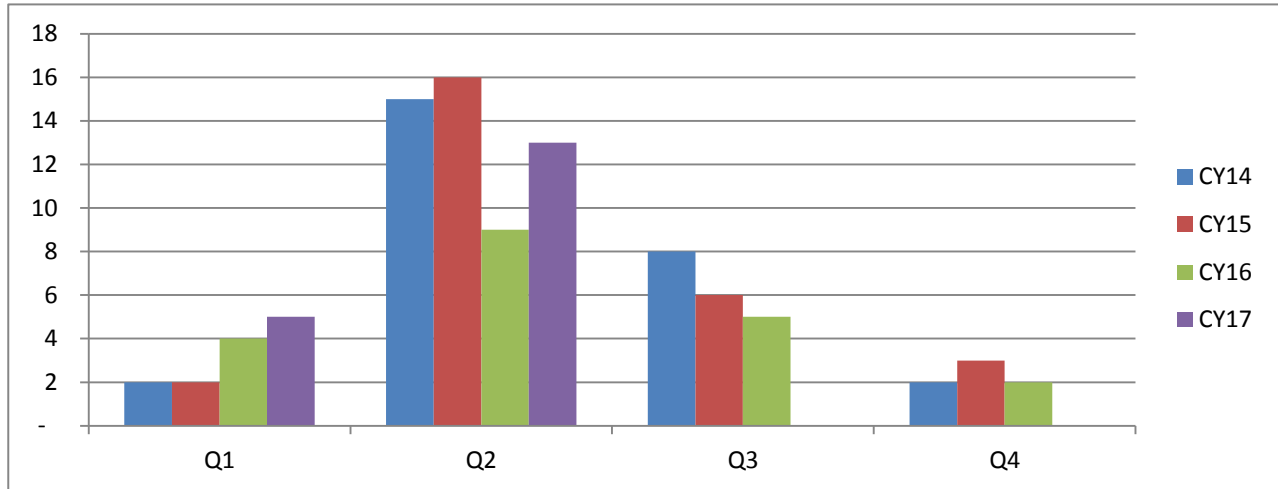
		Q1	Q2	Q3	Q4
%new licenses issued within 5 business days	<b>CY14</b>	100.0%	100.0%	89.5%	89.5%
	<b>CY15</b>	100.0%	93.8%	100.0%	94.1%
	<b>CY16</b>	95.0%	100.0%	100.0%	100.0%
	<b>CY17</b>	100.0%	100.0%		



# Community Development

## Outcome—Timely investigation of reported code violations

		Q1	Q2	Q3	Q4
Code violations reported	<b>CY14</b>	2	15	8	2
	<b>CY15</b>	2	16	6	3
	<b>CY16</b>	4	9	5	2
	<b>CY17</b>	5	13		

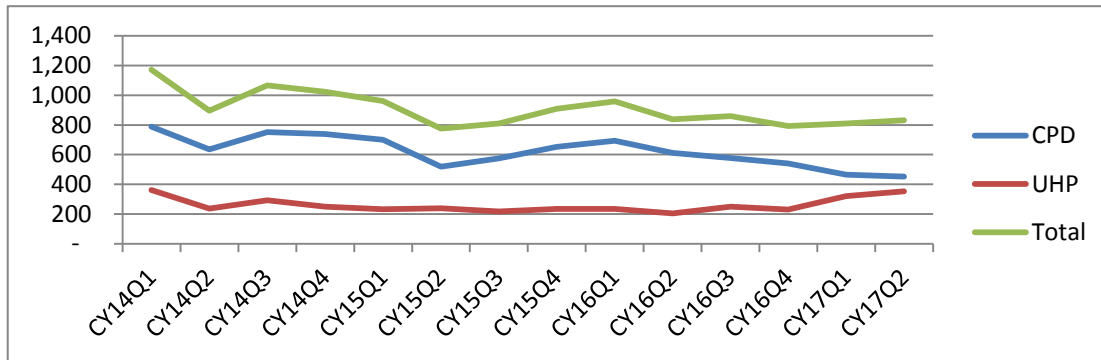


		Q1	Q2	Q3	Q4
%investigated within 7 days	<b>CY14</b>	100.0%	86.7%	100.0%	100.0%
	<b>CY15</b>	100.0%	100.0%	83.3%	100.0%
	<b>CY16</b>	75.0%	88.9%	80.0%	100.0%
	<b>CY17</b>	100.0%	100.0%		

# Court

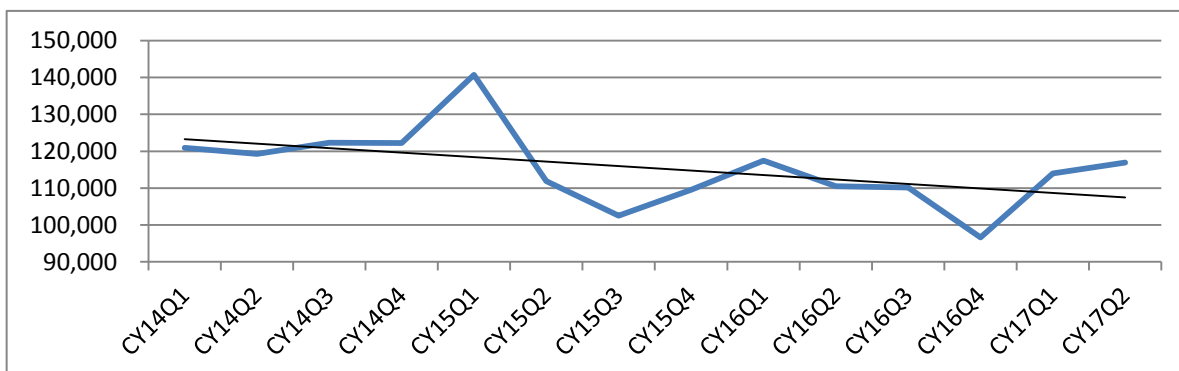
## Output—Citations filed with Court by CPD, DCSO and UHP

	CPD	DCSO	UHP	Other	Total
CY14Q1	789	15	361	6	1,171
CY14Q2	636	18	236	7	897
CY14Q3	752	14	293	7	1,066
CY14Q4	738	29	250	6	1,023
CY15Q1	701	20	232	7	960
CY15Q2	519	13	238	5	775
CY15Q3	576	7	217	9	809
CY15Q4	653	18	234	3	908
CY16Q1	693	26	234	6	959
CY16Q2	611	18	204	5	838
CY16Q3	577	26	249	8	860
CY16Q4	541	13	231	8	793
CY17Q1	466	13	320	10	809
CY17Q2	453	13	354	11	831



## Output—Court revenues

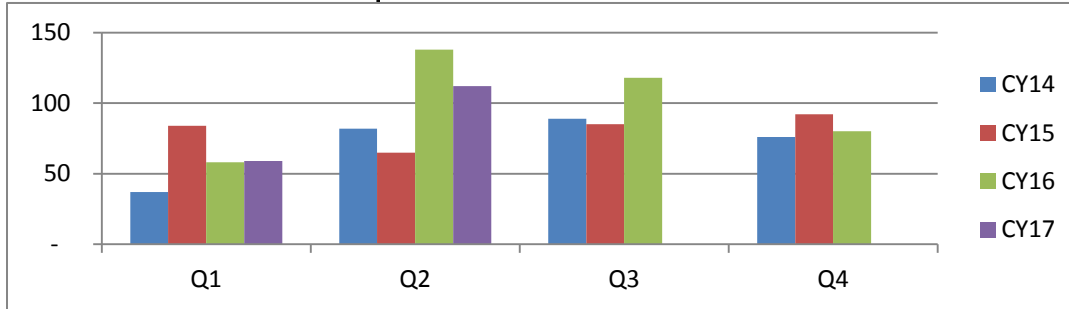
Court revenues	Revenues
CY14Q1	120,875
CY14Q2	119,266
CY14Q3	122,337
CY14Q4	122,224
CY15Q1	140,685
CY15Q2	111,911
CY15Q3	102,503
CY15Q4	109,511
CY16Q1	117,473
CY16Q2	110,469
CY16Q3	110,147
CY16Q4	96,591
CY17Q1	113,941
CY17Q2	116,918



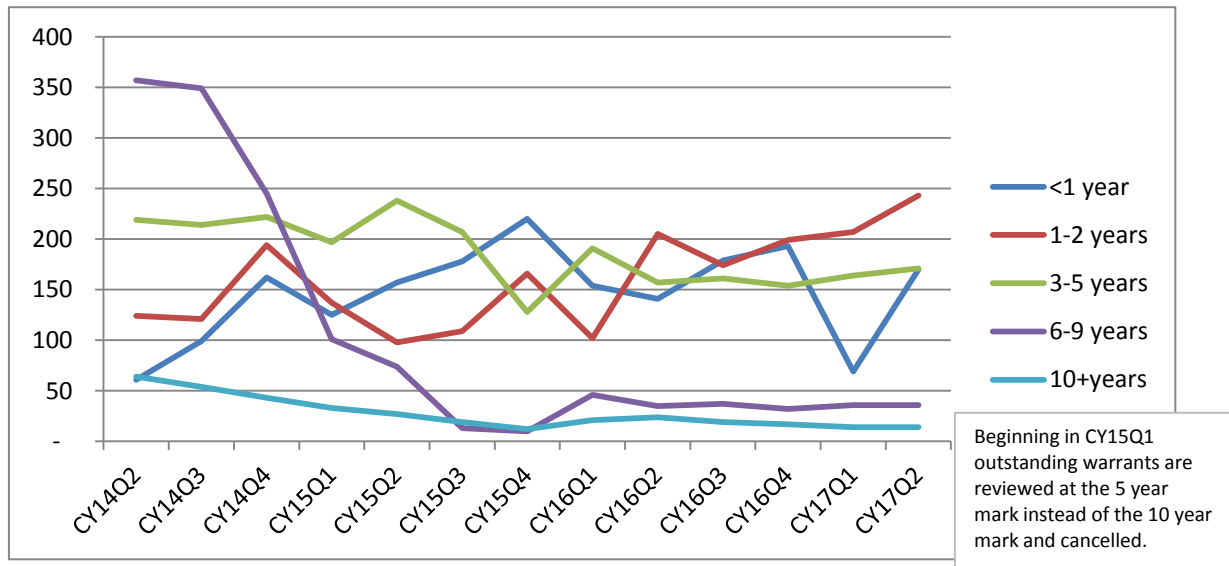
# Court

## Outcome—Offenders being brought to justice

		Q1	Q2	Q3	Q4
Warrants Issued	CY14	37	82	89	76
	CY15	84	65	85	92
	CY16	58	138	118	80
	CY17	59	112		



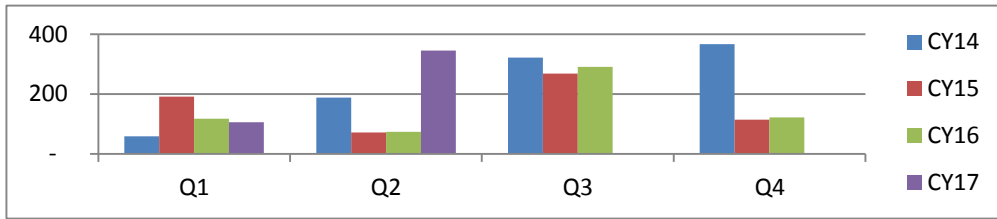
Outstanding Warrants	<1 year	1-2 years	3-5 years	6-9 years	10+years	Total	#Recalled
CY14Q2	61	124	219	357	64	825	
CY14Q3	99	121	214	349	54	837	
CY14Q4	162	194	222	245	43	866	
CY15Q1	125	137	197	101	33	593	
CY15Q2	157	98	238	74	27	594	
CY15Q3	178	109	207	13	19	526	
CY15Q4	220	166	128	10	12	536	
CY16Q1	154	102	191	46	21	514	
CY16Q2	141	205	157	35	24	562	
CY16Q3	179	174	161	37	19	570	
CY16Q4	193	199	154	32	17	595	8
CY17Q1	69	207	164	36	14	490	7
CY17Q2	170	243	171	36	14	634	4



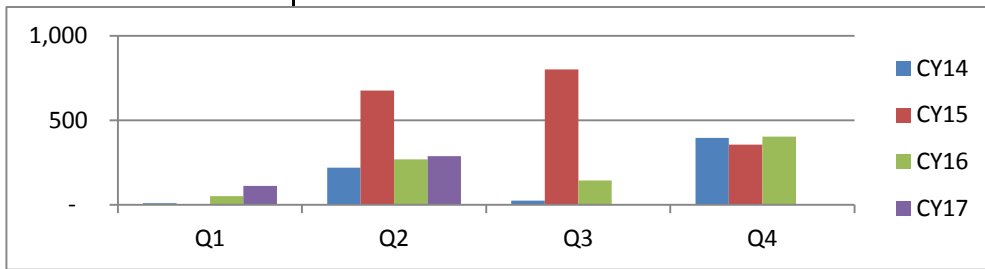
# Whitaker Museum

## Output/Outcome—Number of visitors and volunteer hours

Museum Visitors	Q1	Q2	Q3	Q4
CY14	58	188	322	367
CY15	191	71	268	114
CY16	117	73	291	122
CY17	106	346		

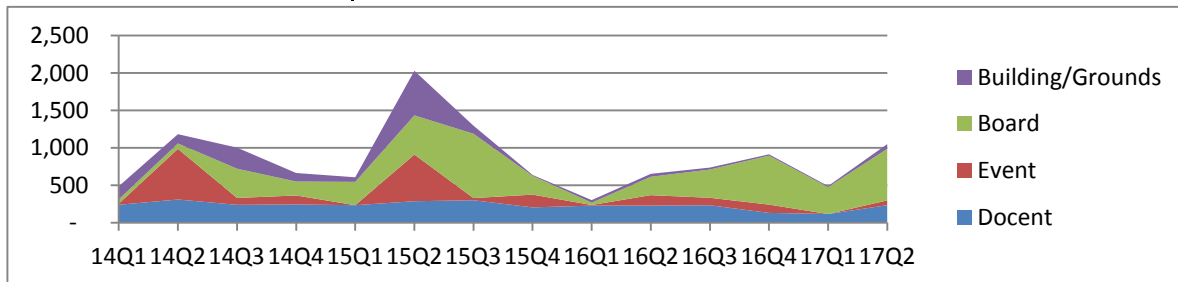


Event Participants	Q1	Q2	Q3	Q4
CY14	11	221	25	396
CY15	-	676	800	357
CY16	52	270	144	404
CY17	113	289		



## Volunteer Hours

	Docent	Event	Board	Building/ Grounds
14Q1	239	16	57	175
14Q2	309	677	72	124
14Q3	238	92	391	281
14Q4	243	120	186	114
15Q1	233	-	312	61
15Q2	286	624	523	596
15Q3	299	29	860	108
15Q4	204	170	251	12
16Q1	227	9	31	34
16Q2	228	139	246	39
16Q3	232	100	378	26
16Q4	130	111	654	18
17Q1	115	-	360	14
17Q2	233	64	689	63



# UTOPIA

## Output—Number of Residential UTOPIA Connections

	Connections
14Q1	1,118
14Q2	1,145
14Q3	1,175
14Q4	1,198
15Q1	1,223
15Q2	1,251
15Q3	1,280
15Q4	1,316
16Q1	1,342
16Q2	1,382
16Q3	1,409
16Q4	1,469
17Q1	1,501
17Q2	1,540

